

Dear Commissioners:

Stop hidden phone fees so I can truly compare prices of phone services. I support the petition filed by the National Association of State Utility Consumer Advocates and endorsed by other consumer advocacy organizations. CG Docket No. 04-208, Petition for Declaratory Ruling Regarding Truth-In-Billing and Billing Format, is long overdue.

Phone bills should be truthful and easy to understand. My main concern is that, when the bills report the amount of calls that have taken place each month at that number, they are always in amounts that are considerably higher than what actually went on. When you're always at work and hardly ever make phone calls at home, I find it rather odd when my bill reflects that of an individual who most likely spends every moment of her waking day and night making calls throughout the month. If such fiction in that area can take place then what can we expect from the usual long list of monthly hidden fees. No longer can you expect to find a telephone plan for a mere \$20 anymore (those were the days).

Because this practice is tolerated by the FCC, long distance and wireless phone companies are able to hide the true cost of service. These add-ons make the advertised price of service significantly less than the amount of the check I have to write each month to pay the bill. Competition will not work if consumers cannot accurately compare prices when shopping for service.

Many states are stepping up to address this problem. They should be allowed to proceed. However, the FCC shouldn't shirk its responsibility, nor limit states from doing more.

The FCC should immediately grant the NASUCA petition to investigate billing practices, and prohibit phone and wireless companies from imposing separate monthly fees, line items or surcharges unless expressly mandated by law or the charge is expressly authorized by a governmental authority.